



CLINICAL OPERATIONS & REGULATORY COMMITTEE
April 20, 2023

CLINICAL Co-Chairs: Tracy Treece & Karen Skeith

Minutes

Introductions were made and the previous meeting minutes were approved. No new agenda items were brought forth.

CEO Report

Barry Cargill, CEO, reported that Med Pac has made recommendations for cutting Medicare Home Health.

- Continues to be a priority for MHHA
- Barry has discussed with senators
- Senator Stebenow is a champion of this issue

BCBSM

Several meetings have taken place with concerns from reimbursement with Availity. Some agencies are not getting paid timely. Agencies are running into difficulty in relationships with CareCentrix and Blue Cross.

- Blue Cross regional rep has transitioned to a centralized provider support via email

MILARA

- Will be at the annual conference with a Sept. meeting following that

iMPROVe Health

- Barb will be in next meeting being held at the annual conference

Regulatory

Discussion took place regarding EVV: State has selected default vendor, HHAeXchange. MI has an open system.

- Speak with your software vendor now if you have not
- HHAeXchange will be a vendor at the annual conference with Home Care Home Base presenting on this
- MI is a late adopter, most states have already implemented
- Jan. 1, 2024, is when this must be implemented
- Applies to Home Health and Home Help (waiver program), does not apply to hospice
- It is unknown at this time whether HHAeXchange will charge for this service
- EPIC software vendor in MI is needing the vendor certification process outlined by the state or aggregator along with state specifications for all data that is to be provided to meet the six federally mandated data elements (this information is not on the state EVV nor HHAeXchange website yet)
- Some agencies in the meeting are already using EVV

Education Committee

- Cindy Thelen, Director of Membership Services, reported that there is still time to register for the May 3-5 annual conference.
- Register online or download the form and email
- Hotel still has room available
- See the MHHA *Calendar of Events* for various webinar options

New Business

MI Medicaid is following federal requirements for reevaluation of benefits beginning in June and continuing monthly.

- Large amount of MI beneficiaries will likely lose benefits as this reevaluation takes place each month

Survey Reports

Melody, with ABF, reports a 5-day CHAP survey recently.

- 1 minor citation related to a clerical error

Kim Holton, with North Ottawa, reports 2 state surveys in the last 4 weeks.

- Surveyors were professional & collaborative
- IC was closely monitored
- No citations

Good Things

- Becky reports that MyMichigan Home Care is putting new processes in place related to staff satisfaction, patient satisfaction and financial outcomes
- Karen reports that MyMichigan Home Care has a new Director, Becky Hale, who has been a long-time manager with the organization
- Bala reports that Holland Hospital has done a great job retaining staff, working with the new staff and conducting surveys related to increasing retention while slowly recruiting new staff

With nothing further, the meeting was adjourned.