

Adult Protective Services

Mandatory Reporters Roles
and Responsibilities



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Mandatory Reporters MCL 400.11a




Definition:

Those employed, licensed, registered or certified to provide or employees of an agency licensed to provide:

- ❖ Health Care
- ❖ Education Services
- ❖ Social Welfare Services
- ❖ Mental Health Services
- ❖ Other Human Services

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Mandatory Reporters



Mandatory Reporters:	Not Mandatory Reporters:
<ul style="list-style-type: none"> ❖ Physicians ❖ Law Enforcement Officers ❖ Employees of the County Medical Examiner ❖ Banks and Credit Unions with a brick-and-mortar presence in Michigan (financial exploitation only) ❖ Broker/Dealer and Investment Advisor (effective date March 13,2024) 	<ul style="list-style-type: none"> ❖ Attorneys ❖ Clergy ❖ Long Term Care Ombudsman

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Mandatory Reporters 

<p>Why Should I Report?</p> <ul style="list-style-type: none"> ❖ Make a difference in the life of an adult and the adult's family. ❖ Stop abuse, neglect and exploitation as soon as possible. ❖ Support and services may be available to the adult and family. 	<p>Concerns About Reporting</p> <ul style="list-style-type: none"> ❖ I don't want to interfere in someone else's life. <i>If you don't, who will?</i> ❖ What if I cause someone to be moved out of their home? <i>What if an adult continues to be hurt?</i> <i>APS has no legal authority to remove anyone from their home</i> ❖ They will know it was me who called. <i>Referral Source is kept confidential</i>
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Requirements & Protections: 

APS Referral Reporting

- ✓ Must be an oral report to Centralized Intake 855-444-3911
- ✓ Mandatory Reporters only may submit referral online ([MI Bridges](#))
- ✓ Immunity from civil liability (good faith cause)
- ✓ Referral source kept confidential
- ✓ \$500 fine for failure to report (mandatory reporters)
- ✓ [Mandatory Reporter Training for Adult Abuse, Neglect, and Exploitation](#) [Link 10-minute video](#)

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Where to Report An APS Referral 

CENTRALIZED INTAKE FOR ABUSE & NEGLECT

855-444-3911



[Mandatory Online Reporting System \(MORS\)](#) [MI Bridges](#)

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Questions?




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MDHHS Adult Protective Services




“We can’t help everyone, but everyone can help someone.” -
Ronald Reagan

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APS Contact Information



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Statewide Abuse and Neglect Phone Number
855-444-3911

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