



**I. Call to order – Amy Parkinson**

**II. Introductions – Unable to use phone system as callers were not able to be heard by group.**

**III. Approved Minutes from March 2018 meeting without changes**

**IV. Agenda Additions – see New Business below**

**A. CEO's Report**

1. Good turnout at the Annual Conference. Next year's conference will be held at the Grand Traverse Resort in Traverse City from May 22-24, 2019.
2. Medicaid billers attended Reimbursement meeting to answer questions and issues. Discussed the need for NPI numbers for all providers but deadline is yet to be disclosed due to volume. Also RN licensure renewals are now being staggered. Not sure why and many felt this was a burden to employers. Warned that more issues may be coming with HHA renewals.

**B. Announcements/Reports:**

**A. Regulatory Update**

- i. **BCBS** – No meeting. Elizabeth from Trinity Health offered that their company set up a meeting with their rep to discuss their audits in detail and were pleased with this meeting. She found that many times the amount of records reviewed is actually a contractual requirement with the individual contracts with BCBS. Recommends this meeting for others to find out how your rates are being calculated, what your highest Errors are and to see if you are able to appeal. There is a MHHA Liaison meeting getting scheduled as well in June and your questions that are not answered by your rep can be brought here as well.
- ii. **MILARA** – Next meeting Sept 12, 2018. Submit questions to MHHA or Barry.
- iii. **NGS** – Update at the next Clinical Operations meeting in June.
- iv. **Regulatory** – Meeting following Clinical Operations today discussion around COPs and FAQs.
- v. **Education Committee** – Great conference discussed pros and cons of venue. Will be at the Grand Traverse next year on May 22-24<sup>th</sup>. This committee will meet end of June or first of July. Please join if you can help! Call for speakers will be out soon. OASIS –D workshop September 10-11 with testing on the 12<sup>th</sup>.

**B. Sub-Committee/Task Force Reports:**

- C. IV Therapy/Infection Prevention** – Deb is attending INS Conference in Cleveland, OH for her Recertification and she will share any new infusion best practices she learns at our next meeting in June. Discussed the certification requirements.
- D. Rehab Subcommittee** – No report; not currently active. Amy will remove from agenda.

**C. New Business:**

- A. MPRO** – Sepsis Tool Kit coming out. Sepsis is one of the leading DX for hospitalization. Agencies to pilot sepsis tool. (Tone, Harbor Health, Heartland) Training will be first week in June. Heart Failure Tool Kit coming out in the Fall. BP Competency training can be provided by MPRO at your site. Also Smoking Cessation/ Alcohol addiction using Motivational Interviewing techniques on site. Mark gave information to MHHA office for contact.
- B. OIG Auditing** – Elizabeth warned that OIG is now looking closely at Pepper and ADRs to determine who to audit and one agency had a request for 100 charts to be sent within 60 days. Just the beginning of this.
- C. OASIS-D** – Discussed the workshop coming up – should they have training on C or D. Group wants to have training on D.
- D. Board Meeting Freq and who?** Governing Board meets minimum once a year but Governing Board has to be aware of changes to policies or quality outcomes so may want to report more often. Owners / Administrators may be also the “Governing Board” and just have to clearly state this in their policies for governance and also can be clearly shown in Org Chart.
- E. Medical Director requirement.** There is no requirement in the COPs for an agency to have a Medical Director. The agencies who have one used for policy review and Medical care questions especially if involving another physician’s care.

**D. Sharing Segment**

- A. Survey Report** - None reported

Meeting adjourned 11:00am.