



CLINICAL OPERATIONS

November 21, 2013

9:30-11:00 a.m.

At the Okemos office

Minutes

- I. Call to Order
- II. Approve Minutes – Minutes approved as presented
- III. Agenda Additions:
 - Bad debt if patient has not paid their co-pays etc.
 - How do you handle a new referral? 1 agency reviews to see if INS has paid enough to cover previous certification period. At least in software system with 20% of services paid up front before new certification, use credit card company.
 - PT utilization overtime vs/episode are high need suggestions on how to control. Suggest weigh the visits and identify cost and then set expectation. Might want to have therapist report to a therapist.
 - Multi drug resistant organizations need a procedure on how to deal with patients. Should be identified on referral and request microbiology reports. Single use supplies and dedicated equipment in the home. Use universal precautions on all patients.
- IV. Executive Director's Report
Reported on his trip to Washington DC. Met with legislators, discussed 3.5% decrease to occur. Deb Stabenow and Congressmen Upton are strong advocates to eliminate rebasing. Top two issues states are dealing with are Medicaid Expansion effective 3/31/2014, and Dual Eligible program that begins in July of 2014. Demonstration programs starting with health plans requested any issues for Medicaid to be provided to the advisory committee. Barry clarified that 2.2% decrease is not included in the 3.5% rebasing. So facing a 5.7% decrease overall
- V. Announcements/Reports:
 - A. Regulatory Update
 1. NGS – No update at this time. Next meeting January 14, 2014
 2. MDLARA – No update at this time Next meeting January 23, 2014
 3. BCBSM - No confirmed date for update. Address pressing issues thru provider representative.
 4. Regulatory/QI Committee - Will met after clinical operations for anyone interested
 5. Education Committee – Hosted OASIS workshop in November. ICD-10 workshop scheduled for March. Finalizing breakout sessions for the Annual Conference. Does committee want a smart phone demonstration at conference instead of clinical operations

committee meeting? A survey will be sent via email concerning the annual conference everyone encouraged to provide feedback. Home Health Aide Training Program, met with state surveyors and presented a training program from Kristen Gall. MAHC is looking into having a train the trainer program as suggested by the surveyors. Licensure for HHA's will occur in the future in order to establish clear direction for home health aides.

6. MPRO – No report

VII. Sub-Committee/Task Force Reports

A. IV Therapy/Infection Prevention - :- IV manual update complete. Review of update ongoing. Hope to have manual available in February 2014

B. Psych Home Care

Standards for psych nurses are the same as 2005 recommendations of MHHA. MAHC does not have a training program for psych nurses.

C. Rehab Subcommittee

Andrea is trying to reassemble group. Will meet today after clinical operations.

D. Hospice – Hospice is following Physician Order for End of Life Care. (POLST) this may be a suggestion for a breakout session at the Annual Conference

VIII. Sharing Segment

A. Survey **Report**

Triennial JCACO survey – 5 days/- 1 surveyor - everything was reviewed, joint visits, all P&P and QA plans reviewed. 1 finding – double bagging of wound care supplies

B. Agenda Additions

X. **Adjournment**