

Board of Directors

Lisa White

♦ **Welcome!** I hope you enjoy the January edition of the MHHA News Bulletin. This will be my first Report as your new Board Chair. If you are keeping up with your News Bulletin than you are aware that former MHHA Board Chair, Sara Simonds has left her position at Mercy Health Home Care for an exciting new career as a home care Surveyor for the Joint Commission. Unfortunately, her career choice makes her ineligible to continue serving as a MHHA Board leader. Sara took the opportunity in the December bulletin to say goodbye as your Board Chair and introduce me. The MHHA Bylaws provide for succession of officers for just this kind of circumstance. I'm **Lisa White, MHA, MSN, RN**, and with Sara's resignation, I become the new Chair of the MHHA Board. I've worked in the home care and hospice industry for over 17 years and many of you already know me. I'm the Director for Munson Home Care, Hospice & Palliative Care, a large non-profit home care agency serving 23 counties in northern lower Michigan. In addition to my role on the Board, I co-chair the MHHA Public Policy Committee and have served as President-elect and Secretary on the MHHA Board. I have a passion for the home care industry and am committed to continuous quality improvement initiatives, and always making patient care the number one priority. I look forward to working with all of you as we wade through regulatory challenges as we prepare for the future. ♦ **State Legislative Day, March 9.** Please join your MHHA Colleagues on March 9, for the State Legislative Day. We have reserved the 1st Floor, North Wing, of the State Capitol Building for our event. Tables will be set up and legislators are invited to join MHHA members for lunch. This is a fun opportunity to get to know your area legislators better and meet them in their capitol surroundings. Our Public Policy Committee is working on issue priorities and talking points to share with legislators. If you are interested in setting the policy agenda, plan to participate on the Public Policy Teleconference calls on the first Friday of each month at 10a. More information will be coming on the State Legislative Day but please the date on your calendar to reserve it on your schedule. ♦ **HPCAM Merger.** The merger is over eight months old now and I think most members believe the transition has been very successful. MHHA is moving forward on many of the HPCAM priorities and some of the old ones have been given new energy. For example, the **Palliative Care Committee**

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has held their fourth monthly meeting under the skillful leadership of **Christy Herrick, Hospice of Michigan and John Mulder of Faith Hospice**. The group meets next on January 26. ♦ MHHA's **We Honor Veterans** Task Force is meeting via teleconference monthly to plan our program for Michigan. Interested members are invited to participate toward developing a task force plan due in March for MHHA's Statewide Collaborative We Honor Veterans Program. ♦ MHHA has secured membership in NHPCO, Council of States, SHOER Group, and the Michigan Cancer Consortium. ♦ **The Hospice Committee** meets the first Thursday of each month and serve as the leadership hub for hospice policy development, collaboration, regulatory education, and liaison with NGS, Blue Cross and other third party payers, MILARA Survey Division, Quality and Regulatory matters. ♦ Watch the events calendar at www.MHHA.org or contact Mary Pfeiffer at the MHHA offices (maryp@mhha.org) for more information, to become involved, or to receive meeting notices for any of the above mentioned initiatives. MHHA is your organization. ♦ **Board Elections.** MHHA elections will be in April and May this year. If you have an interest now or in the future to possibly serve as a Board leader, please contact me (lwhite2@mhc.net) or Nominating Committee Chair, **Deb Holman of Hart Medical Services** (deb.holman@hartmedical.org). Alternatively, you can contact any member of the MHHA Board and they will share your interest with me or Deb. Board leadership begins with being an involved member and active in MHHA event and committee activities. Deb and I would like to help you get on track as an active member. ♦ **Pre-claim review.** After delaying PCR implementation in four states including Michigan, CMS has announced it will start in Florida in April. This is a signal that CMS is not backing off and MHHA home health members need to be ready. We held four PCR Workshops with Arlene Maxim sponsored by

Quality in Real Time. Moving forward the Clinical Operations Committee has the issue on the agenda for discussion at monthly meetings. The Committee meets regularly at the MHHA offices on the Third Thursday at 10am, with the Regulatory Committee immediately following. MHHA is working with our state and national partners to attempt to stop implementation of PCR in Michigan but agencies need to be prepared that it most likely will be implemented in Michigan and agencies must prepare for it. Please plan to attend both the Clinical Operations Committee and Regulatory Committee to get the latest information on PCR and other important issues impacting home health agencies. ♦ The **Affordable Care Act** has brought monumental change to our industry and we anticipate new changes coming with the new President and Congress. As an industry it is vital that we continue to collaborate with State policy makers and our national partners. MHHA will work closely with the National Association for Home Care (NAHC), National Hospice and Palliative Care (NHPCO), American Association for Home Care (AAhomecare), National Visiting Nurse Association (NVNAA), the Partnership for Home Care (The Partnership), the Council of State Home Care Association (Council), and many others. Strategic Partners and collaborations are so important to the success of the Home Care and Hospice industry here in Michigan. Your membership has never been so important to the future of your career and your industry. MHHA will do everything we can to keep you informed and let you know where your involvement can make a difference. ♦ **2017 Hall of Fame Nominations** Due February 1. Who is that one person that mentored you in your home care career? Who stands out as a leader deserving of recognition in the Michigan HomeCare & Hospice Hall of Fame. This is the second year of the HOF honoring selected individuals who have excelled in the home care and hospice professions and bring honor and recognition to our industry here in Michigan. We are looking for those who inspire individuals and students to pursue careers in the home care and hospice professions. Winners of this award will join a select group of inductees who, through their career achievements, exemplify the very best by continually bringing credit to their profession and the home care and hospice community. Staff and Board members are not eligible to be nominated while serving on the Board. The Board shall give final approval to new inductees and has responsibility for governance and oversight of the program. A maximum of three persons will be selected for the 2017 Hall of Fame Class. Honorees will receive two complementary tickets to attend the MHHA Annual meeting (May 2017) to be recognized and officially entered into the Michigan HomeCare & Hospice - Hall of Fame. For more information and a nomination form, [click here](#) or contact MHHA at 517 349-8089. ♦ **Scholarships**. Do you know a student with connections to home care who are

worthy of nominating for one of the MHHA Foundation Scholarships? We will be awarding three scholarships this year with winners being recognized at the Annual Conference in May. 1. **[Kitch Drutchas Wagner Valitutti & Sherbrook](#)** – Allied Health Scholarship. A \$2,000 scholarship awarded to a student enrolled in an Allied Health Related curriculum. Additional Information and application can be found at: <http://www.mhha.org/wp-content/uploads/2017/01/Michigan-Home-Care-Scholarship-Awards-Kitch-2017.doc> 2. \$1500 for the **Michael Bartz Memorial Scholarship**, awarded to a deserving student enrolled in a health administration related curriculum. Additional information and application can be found: <http://www.mhha.org/wp-content/uploads/2017/01/Michael-Bartz-Health-Administration-Scholarship-2017.doc> 3. \$2000 **Rosemary Mays Memorial Nursing Scholarship** is awarded to a deserving nursing student. More information and an application can be found: <http://www.mhha.org/wp-content/uploads/2017/01/Rosemary-Mayes-RN-Scholarship-2017.doc> All applications have a deadline of March 17, 2017. ♦ **Silent Auction**. The Scholarships are possible because of the generous donations of the Kitch Law firm, the Michael Bartz family, and the Rosemary Mays family. The actual award is doubled with a matching contribution from money raised by the Michigan Foundation for Home Care (MFHC). Please consider making your charitable contribution to the Michigan Foundation for Home Care, Scholarship Fund or donate an actionable item to the MHHA Silent Auction held at the Annual Conference. To donate to the Silent Auction, complete the form by following the link <http://www.mhha.org/wp-content/uploads/2017/01/Silent-Auction-Form.docx> or contact the MHHA office for more information on how you can help raise money for student scholarships. ♦ Enjoy this month's MHHA News Bulletin. Keep reading and learn what your association is doing for you and how you can be more involved.

Private Duty

Sheila Doeden & Bert Copple

♦ In January for our monthly meeting on the 17th we'll have someone speaking about PACE- what the program looks like, how is it used, how can Agencies partner with PACE programs in their communities. This will be an in person meeting. ♦ In February we'll have Mary Albin on the call to share more about AAA and will be available to answer questions members may have about this program in their local area. ♦ For our March meeting we'll be hosting our Annual Scheduler's Day- where agencies can bring some of their key employees for a round table discussion about best practices- what's working/what's not and other topics. Lunch is provided and there's a fee of \$10.00 per person to attend. A registration form will be sent out in advance. This will be an

in person meeting.

Regulatory Committee

Elizabeth Buckley

◆ On January 9th, CMS released the final rule for the new Home Health Conditions of Participation and it will be published in the Federal Register on January 13. These conditions had not been updated since the 1980's. Home Health agencies will need to closely review these new conditions to ensure compliance by July 2017. Agencies are still also gaining understanding of the new requirements around the CMS final rule regarding Negative Pressure Wound Therapy which will now be billed under a separate bill than the other episodic visits. I am sure this will pose a challenge to most agencies. Several vendors are providing education on this issue, but no additional guidance has been released from CMS. ◆ The second round of Face to Face Probe audits has begun in Florida, it is not clear when Michigan will begin, stay tuned. ◆ Also the Pre Claim Review program will proceed to Florida in April, no date has been announced for Michigan yet. These are challenging and exciting times, buckle up!!

Clinical Operations

Amy Parkinson & Kim Costello

Clinical Operations did not have a meeting in December, but the next Clinical Operations meeting is scheduled for January 20th, 2017 starting at 9:30am – about 11:30 am and will have on the agenda items regarding “Pre-Claim Review”, “Probe and Educate Audits”, “OASIS-C2” and other regulatory items that are “top of mind” for 2017! We will hear from our Michigan Licensing and BCBS representatives as to the meeting plans going forward and we will review any updates from our Infusion, Rehab and Psych Subcommittees. We always take a few minutes to hear from our peers as to their most recent certification surveys as well! Come and meet with your peers in Michigan and take advantage of the ability to network and learn from each other! We continue to meet the 3rd Thursday of every month (usually skipping one month in the summer and December). The Regulatory Committee meets right after this committee, so you can attend both with one drive to the Okemos office. Of course there is also the phone connection if you can't make the drive!

HME/Infusion

Brian Griffore & Julie Johnson

◆ The HME Committee meets the second Wednesday at 10:00 via teleconference. Next meeting is January 11. Please join us for the meeting.

Reimbursement

Amy Gil & Kerri Allen

◆ The last meeting was a combined onsite meeting with Reimbursement and Billing members on November 16, 2016 at 9:30am. The December meeting was cancelled due to the holidays. ◆ The SCIO audits have been of major concern the last few months. Some agencies have been denied for the Face to Face (F2F) already this year. The group also felt there was a need for more information BCBSM F2F requirements. The committee agreed that a speaker is needed due to the ambiguity. **Therefore, BCBSM will be attending the meeting on January 18, 2017.** ◆ Pre-Claim Review has been delayed, but can also start up at any time with only a 30- day notice. The Committee discussed ways in which agencies could prepare for the hardship that this may create on staff and cash flow. Agencies are putting away 2-3 months of expenses in savings to combat the possible slow-down in reimbursement. Agencies are tightening all processes to be compliant and to efficiently move documentation. ◆ If you have a questions or suggestions, please contact Amy Gil at (Agil@unitednursing.com) or Kerri Allen at (kallen@hcaccg.com). The Reimbursement Committee welcomes your input. ◆ The next meeting will be onsite on January 18th.

Education

Deb Holman

◆ The MHHA 2017 Annual Conference. “ It's a Whole New Ballgame” will take place May 3-5, 2017 to be held at the Grand Traverse Resort. The Education Committee has most of its speakers in place. Thank you to all that gave feedback this year we had an overwhelming response to our request for ideas and speakers. If you or someone from your organization would be interested in participating in this group, please e-mail cindy@mhha.org for more information. ◆ Application for the 2017 Spirit of Caring award are now available at <http://www.mhha.org/wp-content/uploads/2017/01/2016-Spirit-of-Caring-Award-Application.doc> Deadline for submission is Friday, March 17, 2017. ◆ MHHA will be holding an ICD-10 Coding workshop February 22 & 23, 2017 at the MHHA office. Watch the calendar of events on the website for more information. We will also be holding another OASIS workshop on March 29th and 30th, 2017. Register at: <http://www.mhha.org/calendar-of-event-details/?id=NjJw> ◆ MHHA will be holding an HIS workshop for Hospice on February 8th. Registration materials can be found at : <http://www.mhha.org/calendar-of-event-details/?id=NjE1> ◆ Watch your e-mail and the website: www.mhha.org

calendar of events for registration and additional information on other webinars and workshops taking place.

Public Policy

Lisa White & Sara Lowe

♦ **Public Policy Committee** meets via teleconference on the first Friday of each month at 10:00 AM. In the aftermath of the elections, the Committee will be very busy keeping up with legislative and regulatory changes to the Affordable Care Act. All members are welcome to participate. ♦ **State Legislative Day, March 9.** Plan to join us for the MHHA Annual Legislative Day. It is held on the 1st Floor, North Wing, of the State Capitol Building for our event. Tables will be set up and legislators are invited to join MHHA members for lunch. This is a fun opportunity to get to know your area legislators better and meet them in their capitol surroundings. Our Public Policy Committee is working on issue priorities and talking points to share with legislators. Registration information and details will be finalized soon.

Hospice

Amy Banfield & Sherri Soloman

The Hospice Committee continues to meet monthly in person. We will continue to provide a call in number for the meetings for those that cannot attend in person or who work/live too far to commute to the Lansing office. ♦ MHHA will be holding an HIS workshop for Hospice on February 8th. Registration materials can be found at :

<http://www.mhha.org/calendar-of-event-details/?id=NjE1>

Updates from the January Hospice Committee meeting: ♦ The February Hospice Committee meeting will focus on Quality and reviewing our Hospice Quality Subcommittee. To this end, we ask for your assistance by encouraging your quality manager/coordinator to attend the meeting as their input will be vital! ♦ NGS/CMS Update: Corrine Ball sent draft of a suggested NOE for hospices - has all of the elements required per the COPs. Some hospices are being denied at the ADR level due to the NOE not meeting all requirements of the COPs. Final copy should be available for distribution shortly. Medicare Claims Processing System - there was a production alert on 12.14.16 about hospice episode claims for flu vaccine so hospice's can bill for flu vaccine administered to patients. GIP fact sheet should be coming out from NGS as a tip sheet for all hospices to use. When you use the website, please complete the survey to provide NGS feedback as they truly use this to make necessary changes. ♦ MILARA: next meeting is 1/12 - if any members have questions, please notify the MHHA office. One question related to hospice that will be asked is related to licensure. ♦ The Palliative Care Committee continues to meet and will be sending a needs assessment to MHHA members and the community. The goal of the

Palliative Care Committee is to assess and foster a collaborative relationship with those in the community already providing palliative care including The American Cancer Society and The American Heart Association. In addition, the Children's Palliative Care Coalition was announced/introduced to the committee. This coalition will focus on pediatric palliative care needs of children and parents, including respite and bereavement services. Contact information, including the dues structure can be found at www.childpalliative.org or by calling 517-763-4413. ♦ Reimbursement: Late NOE - CMS provided options for late NOEs that are out of the control of the hospice. Working with NHPCO to address other late NOE issues that are not recognized yet. BCBS is coming to the Reimbursement Committee meeting, 1/18/17 @ 9:30am at the MHHA office. Internal auditors will be present as well as regional representatives. Will be addressing home health audits. If you have any hospice issues/questions, please forward to Mary or Barry this week so they can provide in advance. ♦ Hospice Room and Board: Continues to meet/call monthly. Sandy Jones will continue to advocate for reimbursement for hospice Medicaid R&B. A lot of hot issues re: what facilities receive reimbursement, options moving forward. 3.5 million original, reduced to 2.5 million with budget cuts. Would like to get up to 3.5 which will be Sandy's approach. Working with House Appropriation Committee to tee this up at the start of the new session. Representative Cox is the chair of this committee. ♦ Hospice Residence Managers: Continue to meet via conference call every month. Call is for anyone involved at a hospice residence, not just managers. Please feel free to invite anyone on your team to attend this call which is very casual. ♦ Public Policy: Federal court did order DHHS to resolve backlog of ALJ claims by end of 2020 for all Medicare providers and suppliers. Monitoring repeal/replacement of ACA. Monitoring overtime changes that have had a delay. Working with Sandy Jones for state issues and monitoring federal issues as well. State Legislative Day: March 9, 2016. Please place a hold on your calendar for this day - more details from the association will be sent as they become available. Hospice committee made recommendation to Public Policy Committee to support electronic death record utilization of hospice providers/members. Also focus on death pronouncement process be uniform for the State of Michigan (to not require police presence at the time of death.) ♦ Membership: Hospice of Southwest Michigan has joined the organization - welcome! If there's anyone who would like to work with Melinda on the Membership Committee, please notify Melinda or a MHHA staff member. ♦ Guest Presenter from Michigan Public Health - Electronic Death Records Presentation. Voluntary system: focused on funeral home directors and county registrars on system, have piloted in a few counties in Michigan and now expanding. Provide

training. Is now state-wide, only 2 counties not included at this time (Oakland and Ontonagon) and cities not involved (Rochester Hills, Southfield, Grosse Pointe, Grosse Pointe Farms, Lincoln Park, and Wyandotte.) To record a death without paper, handles cremation auth, burial permits, cancer data required to be reported upon death. Will allow data to be utilized throughout the state re: death from specific diseases, Medicaid recipient deaths, pneumonia and influenza associated deaths, etc. Trying to focus on physician participation and utilization of the system. Will help with reporting data accuracy. Trainings are available for hospice's and other providers - they will come to you! They also have a training video that can be watched/accessed online. Contact person to establish training: Jen Upton 517-335-8840 or uptonj@michigan.gov or website: <https://public.mphi.org/sites/EDRS> Program has to be installed on the computer and provider has to have a biometric device that the state will send (no charge): USB device with fingerprint security. State will send as many of these devices as needed for the provider. Physician does not necessarily have to enter all of the data - staff can do this (have to scan in the paperwork that the staff use to enter data with the physicians signature) - physician has to login, review the data entered, and electronically sign. Official death record request process, if death reported by the agency electronically, will be accessible. 2010-2014 paper death records have been uploaded into the system, but not accessible via the electronic system. 30-day window to request changes to the death certificate via the system (wrong SS#, change in death certification diagnosis, etc.) Data is sent to Medicaid and Social Security and both share with the federal government. Several states mandate electronic death records, Michigan does not. There has been discussion of mandating this in the state of Michigan. ♦ We Honor Veteran's Taskforce: New priority for MHHA to carry on work completed by HPCAM. Two meetings held, next meeting scheduled for 1.10.17 at 2pm - palliative care coordinators from the VA have been invited, expect multiple representatives to be present. Anyone is welcome to participate! NHPCO WHV rep was involved in our last meeting and shared the resources that are available. Taskforce is gaining traction and is meeting monthly until March, then will look at recommendations on how to move forward. ♦ **Next Meeting: February 2, 2017 9:30am at the Association Office (call in number will also be provided) **Please bring or encourage attendance by your Quality Manager/Coordinators****

Palliative Care

Christie Herrick & John Mulder

♦ The Palliative Care Committee has meant 3 times since the re-establishment of the group. We are pursuing the several

initiatives on behalf of the membership. ♦ We will be sending a needs assessment/survey to Palliative providers in the community to establish a network of experts as resources across the state. Additionally, we see collaboration as a key to success as we all struggle with effectively and efficiently providing palliative services to the patients we serve. ♦ We would like the Palliative Committee as part of Michigan HomeCare and Hospice Association to be the "go to" for Palliative Care education and support. ♦ We have secured three (3) time slots, during the May Conference, that will cover a variety of topics on Palliative Care. We welcome feedback on the topics that are important to the membership and are soliciting speakers to fill two slots during for the conference.

Nurse Planning Committee

Nancy Dillon

♦ Attention All BSNs! We are looking for members who would like to be mentored to become Nurse Planners for Michigan Association for Home Care. A Nurse Planner is an BSN who works with other BSNs as a member of the group who review and finalize the Continuing Education documents for Michigan Home Care members. Our experienced Nurse Planners (Nancy Dillon, Ann Brissette, Amelia Pascual, Kristy Boyll) will work with you to learn the process. Michigan Home Care also provides registration for the Ohio Nurses Association Annual Update for Nurse Planners, held in Michigan, and regular news letters. ♦ We meet quarterly by conference call, and most of our work is done via email and conference call. Next meeting is December 7th. If you are interested in adding this skill to your resume, please contact: Cindy Thelen at cindy@mhha.org.

Links of Interest

Preparing for CAP Reporting & Managing Liabilities – January 12, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjA2>

Who Can Sleep Tight...When Bed Bugs Bite Webinar – January 12, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjE2>

What is Lymphedema? Understanding Disease Process, Impact and Management Webinar – January 18, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjAx>

Is Your Scheduler 2017 Ready Webinar – January 19, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NTk5>

Emergency & Disaster Preparedness Final Rule Update: Hospice & Home Health & Mini Drill Webinar – January 19, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjA3>

Patient Satisfaction + Employee Satisfaction = \$uccess Webinar – January 25, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjE3>

3 Part Hospice Billing - Part 1 Webinar – January 26, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjAy>

Hospice 101: The Basics for New Staff Webinar – January 26, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjA4>

Hospice Manager Series: First, Do No Harm! Critical Thinking for Managers Webinar – February 2, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjA5>

3 Part Hospice Billing - Part 2 Webinar – February 7, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjAz>

Simplifying HIS: Hospice Item Set Workshop – February 8, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjE1>

Employee Satisfaction + Patient Satisfaction = \$uccess - Part 2 of 3 Webinar – February 9, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjE4>

Hospice Enforcement Trends: Recent Decisions, Opinions & Other Guidance for the Increasing Scrutiny on Hospice Webinar – February 9, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjEw>

PEPPER Series: Adding PEPPER to Your Hospice Compliance Spice Rack Webinar – February 16, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjEx>

Employee Satisfaction + Patient Satisfaction = \$uccess - Part 3 of 3 Webinar – February 22, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjE5>

Hospice Manager Series: The Difficult Personality: Ours, Those We Supervise, Patients & Families Webinar – February 23, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjEy>

3 Part Hospice Billing - Part 3 Webinar – February 28, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjA0>

Blueprint for OASIS Workshop – March 29-30, 2017 - <http://www.mhha.org/calendar-of-event-details/?id=NjIw>

MILARA Questions Needed - <http://www.mhha.org/committees/mdch-question-submissions/>

NGS Questions Needed - <http://www.mhha.org/submit-question-to-ngs/>

BCBS Call for Questions - <http://www.mhha.org/bcbsm-questions/>

Additional Events - <http://www.mhha.org/upcoming-events/>

Committee Calendar

[HME Committee](#) –January 11, 2017

[Hospice Committee](#) – February 2, 2017

[Hospice Room and Board Committee](#) – January 12, 2017

[Education Teleconference](#) – January 12, 2017

[Ethics Committee](#) – January 23, 2017

[Hospice Residence Teleconference](#) – January 11, 2017

[Palliative Care Committee](#) – January 26, 2017

[Public Policy Committee](#) – February 3, 2017

[Private Duty Committee](#) – January 17, 2017

[Reimbursement Committee](#) –January 18, 2017

[Clinical Operations Committee Meeting](#) – January 19, 2017

[Regulatory Committee](#) – January 19, 2017

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e-mail cindy@mhha.org to be added to our distribution list.*